



BETTER DECISION MAKING

Course Outline

Course overview and duration

This one-day course is designed to teach delegates new approaches to problem-solving. It aims to develop practical ways to solving business problems that will enable participants to reach 'win-win' decisions with others.

Who will benefit from this course?

This course is relevant to anyone responsible for making complex decisions. It will help people who want to develop a more structured view of solving problems and to achieve sustainable solutions with a positive approach.

What you will learn:

- Explore ways to review problems and investigate causes.
- Explore current decision making processes.
- Define barriers to decision making and explore ways overcome these barriers.
- Explore different decision making tools and techniques.
- Define ways to manage change effectively once key decisions are made.
- All delegates will leave the training with a personalised action plan.

All delegates will leave the training with a personalised action plan.