



LEADING CHANGE

Course Outline

Course overview and duration

Effective leadership through times of change is vital to enabling any organisation to successfully negotiate the challenges and opportunities that change presents. This course aims to increase delegates' leadership effectiveness, in turn helping them to enable their teams to navigate times of uncertainty and ambiguity. It may be delivered over one or two days, dependent on the specific needs of the attendees.

Who will benefit from this course?

This course is relevant to anyone employed in a changing working environment who is responsible for designing and implementing change plans.

What you will learn:

- Identify real-life examples of good and bad experiences of change.
- Improve your change leadership skills by understanding where team members are on the change continuum Identify personal feelings and reactions to change.
- Create a 'bench' of pre-defined questions to use when planning the implementation of change.
- Demonstrate how to effectively roll-out and manage change where more than one department is involved.
- Explain the 'Two Key Ingredients' and 'Three Focus Areas' that impact productivity during uncertain times.
- Communicate effectively when change needs to be implemented.
- Define methods that can be used to convince others to 'buy-in' to a change programme.
- Recall many of the key things that need to be in place to ensure change is managed successfully.

All delegates will leave the training with a personalised action plan.