



PROBLEM SOLVING

Course Outline

Course overview and duration

This is an energising and interactive course, which will help delegates to develop creative skills in order to meet the many challenges that the organisation faces both at strategic and operational levels. Delegates attending this one-day course will learn many tools and techniques needed to support creativity in the workplace.

Who will benefit from this course?

This course is suitable for all staff who are seeking to generate fresh ideas, inspire others and seek creative solutions to support innovation in the workplace for improved results and goal attainment. As this course is applicable to solving problems in any area of work, it is relevant to people from all backgrounds and all professional levels.

What you will learn:

- Define and distinguish between creativity and problem solving.
- Generate and secure the time and space that are necessary for creative thinking.
- Distinguish between first and second stage thinking.
- Identify the origins of personal creativity and that of others.
- Develop key characteristics in leading a creative team.
- Know how to use 'play' to create an appropriate mindset for creative thinking.
- Identify six different creative thinking techniques and apply them to problem solving.
- Identify and apply the four stages of creativity and problem solving.
- Assess the feasibility of new idea before 'selling' them to others.

All delegates will leave the training with a personalised action plan.